

# EUROREPAR CERTIFICATE OF PARTS QUALITY

*Relating to recitals 18, 19 & 20 of the Supplementary guidelines on vertical restraints in agreements for the sale and repair of motor vehicles and for the distribution of spare parts for motor vehicles (28.05.2010). The guidelines accompany Commission Regulation (EU) No 461/2010.*

Eurorepar is a trademark of Stellantis and offers a wide all-makes range of spare parts.

Eurorepar products fulfil the requirements applicable to the use of spare parts particularly for repair and maintenance by “Independent” and “Authorised Repairers”. Our “matching quality parts” meet the required quality according to recital 20 of the guidelines. This means that Eurorepar parts can be fitted to any vehicle from new and the parts will not invalidate the warranty as long as the part has been fitted in accordance with the manufacturer’s guidelines and schedules.

We rely on Eurorepar quality, thanks to rigorous selection of suppliers. For this reason, we offer 2-years warranty<sup>(1)</sup> on all our parts.

We systematically AUDIT the manufacturing process of our suppliers and validate that it is under control. All our suppliers are ISO CERTIFIED <sup>(2)</sup>. This standard attests to the implementation of a quality management system and a living system of continuous improvement, certified by a third party.

We check that the parts produced meet the expected requirements: we rely on the APQP<sup>(3)</sup> quality process, resulting from the original equipment. APQP standardises planning and validates that the supplier’s processes are under control and capable the parts produced meet the expected requirements.

EUROREPAR parts respect: European Directives 85/374/EEC and 2001/95/EC relating to General Product Safety (GSP), 2000/53/CE recycling and regulated materials, 2006-12-18 (1907/2006/CE) chemical substances, 2009/19/CE (ECE 10.03) electromagnetic compatibility, ECE90 regulations for brake parts and all the specific regulations in force in all the countries where EUROREPAR parts is sold.

Stellantis Group is implementing enhanced security for its product in order to protect its customers, its brands, its image and its economic activity. This is why it was decided to install a secure, non-falsifiable label on original parts, Eurorepar parts and accessories. This secure label, on the packaging of spare parts, will allow customs officers, repairers and customers to verify the authenticity of the parts.

Stellantis Group considers collaboration with the supply chain an integral part of its success and, therefore, strives to operate as an integrated team with suppliers. The selection of suppliers is based not only on the quality and on competitiveness of their products and services, but also their adherence to social, ethical and environmental principles <sup>(4)</sup>.



WWW.EUROREPAR.COM



**SYLVIE LAYEC**

**P&S Sales&Marketing, Global,**

**Senior Vice President**



<sup>(1)</sup> Our parts are guaranteed 2 years against any manufacturing or material defect. For Abarth, Alfa Romeo, Citroën, DS, Fiat, Jeep®, Lancia, Opel, Peugeot, Vauxhall, Eurorepar Car Service repair networks: the warranty runs for 2 years, parts and labour included.

<sup>(2)</sup> ISO 9001, ISO IATF 16949

<sup>(3)</sup> Advanced Product Quality Planning and Control Plan

<sup>(4)</sup> For more details refer to the *Global Responsible Purchasing Guidelines* and *Stellantis CSR policy*